



## CLUB COMMUNICATION

### HOW TO KEEP IN TOUCH WITH YORK EAGLES

As our Club grows then it has become more important that we communicate with our players and parents about training, games, registrations.....We have over 120 members and we are growing!

At EAGLES we use the following Communication Channels:-

**EMAIL:** We continue to use email for longer messages that may be relevant to all our Club members such as holiday changes for training dates and times, along with Committee meeting and AGM details. Please ensure you are registered to receive these important updates.

**WHATSAPP:** We include parents in their Age Group WhatsApp Group. So our U14s who have been chosen to play in the U14 Premier League will receive messages about games and information which is just relevant to that Group.

**TEXTS:** Useful for specific requests or information, where we will contact you directly, or you may want to message to a Club Secretary. For example, if Sam has left his ball at College, a text message to the Coach or Team Secretary will be the best way of communicating this question.

**TEAMAPP:** A new way of keeping up to date on events, and especially games, is to use TeamApp. This allows parents to respond to a message from the Team Secretary to confirm availability for an upcoming game. A WhatsApp message about an upcoming game may ask you to go to TeamApp to confirm availability.

**WEBSITE:** The web site has various information especially relevant to new players and their parents. It links to TeamApp and our new club shop, where you can order kit and clothing, including Eagles T-Shirts, Eagles Training Tops and other Eagles kit.

**TEAM SECRETARIES:** We have at Eagles a system of Team Secretaries for our key age groups. These Team Secretaries work with the Coach for that team and are responsible for various team related jobs, with a focus on managing games.

**PARENTS:** We ask parents to have an active email which they can receive messages and be able to receive WhatsApp, Texts and TeamApp messages.

For our older age group (u18s) we allow players to receive messages directly, in addition to parents, as a way of encouraging personal responsibility at an age when they are becoming more independent.